

# conne*i*i

Community Support

Supporting one  
another to build a  
caring community



## **We help people in need be cared for and lead more fulfilled lives in their community**

- Care and Support (Older Adults; Children & Younger People)
- Transport for medical appointments and social activities
- Befriending, wellbeing and practical support at home
- Home from Hospital
- Digital Inclusion
- Volunteering Brokerage for other community initiatives
- Property Clearances, Decorating, Gardening and Maintenance
- Minibus hire
- Wheelchair loan
- Hearing aid battery distribution
- Meeting room hire

**We champion and promote volunteering in the wider community**



## ›Tea, Talk 'n' Tech

Helping people to be digitally connected

- Started at Ashbourne Pavilion in 2021 with idea of 121 volunteers' support in informal environment
- Mostly helping people to start using digital technology
- Home visits, incl care homes
- Sessions in Wirksworth since 2023 and now at Wellspring Church on Fridays 10-11.30





## >Tea, Talk 'n' Tech

### Helping people to be digitally connected

#### Communicating with family and friends

A resident at a care home had never used a mobile phone but wanted to learn how to contact his family if he needed help. TTT helped to buy the phone and showed him how to contact the family. He felt reassured knowing he could get in touch with his family using his new phone.

#### Making day-to-day life easier

Older couple were having trouble making an online payment for a new hob and a gas fitter. Not having a laptop and no other way to access the internet they had spent four and a half hours on the phone to the company and their bank to try to find a resolution. Everything came back to online banking. 'It was such a stressful period and we felt we were going around in circles! It was such a relief to finally get some help. We wouldn't have a cooker in our home otherwise!'





## >Tea, Talk 'n' Tech

Helping people to be digitally connected

- Using the NHS app and digital functions of GP surgeries (supported by The Bureau)
- Supported by a strong, diverse volunteering base, including from local schools
- Current funding to 30 June 2025

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