



Together we can fix the digital divide

A world where everyone can
benefit from digital



Good Things



SCALE OF THE DIGITAL DIVIDE

3.7m
FAMILIES ARE BELOW
THE MINIMUM DIGITAL
LIVING STANDARD

8.5m
LACK BASIC
DIGITAL SKILLS

2.4m
HOUSEHOLDS CAN'T
AFFORD THEIR MOBILE
PHONE CONTRACT

7.5m
WORKING AGE ADULTS
LACK BASIC DIGITAL
SKILLS FOR WORK

1.5m
DON'T HAVE
A SMARTPHONE
TABLET OR LAPTOP

0.6m
YOUNG PEOPLE LACK
HOME INTERNET OR
A SUITABLE DEVICE

DEVICES

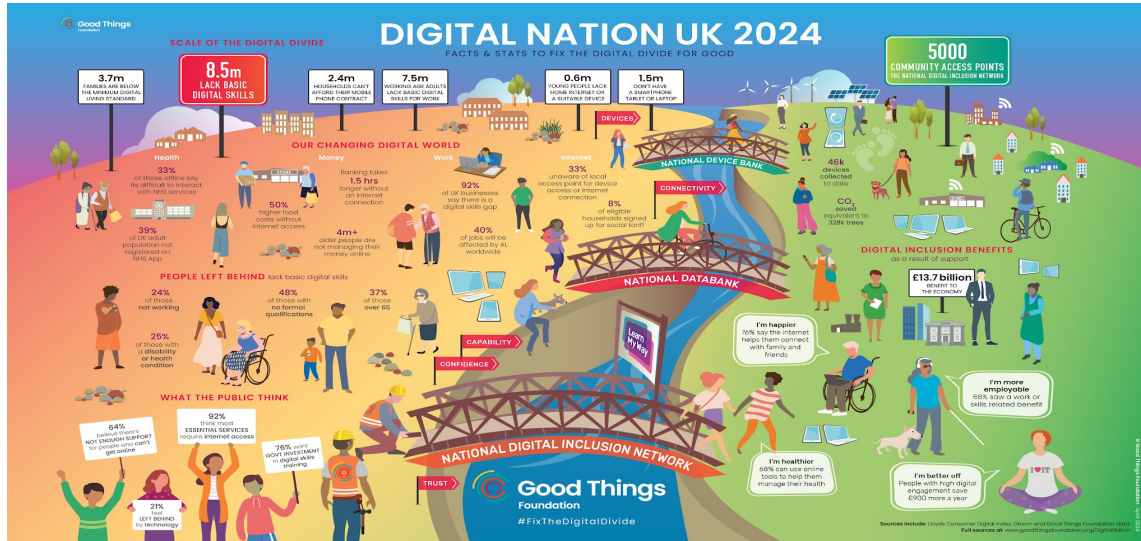
CONNECTIVITY

NATIONAL DEVICE BANK

NATIONAL DATABANK



How to access Digital Nation 2024



You're welcome to use it!
Please just reference 'Good Things Foundation'



About Good Things Foundation

To us digital inclusion means:



Everyone having the internet access they need



Everyone having somewhere local to go for help to use the internet



Everyone feeling able and safe in the online world

Good Things Foundation

- UK's leading **digital inclusion charity**
- We campaign for digital inclusion and advocate to **#FixtheDigitalDivide**
- We work with community organisations that create impact locally and nationally as the **National Digital Inclusion Network**
- We provide free resources, support and services to address access and skills barriers: **National Databank, National Device Bank and Learn My Way**





Good Things

Delivering our mission to Fix the Digital Divide - for Good



The National Digital Inclusion Network

The National Databank

The National Device Bank

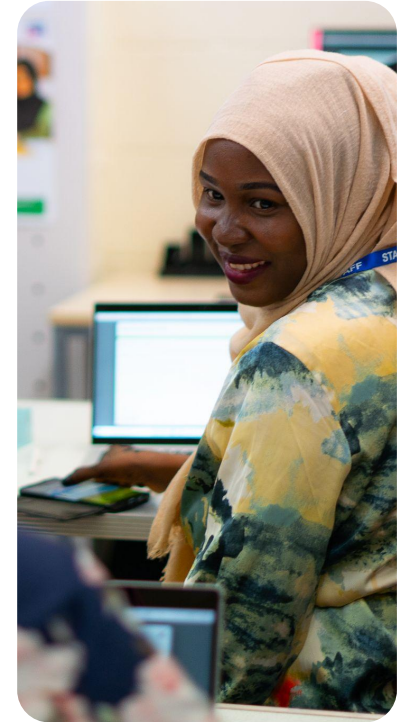
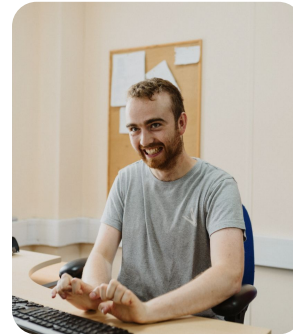
The background is a solid teal color. There are several thick, dark blue curved lines scattered across the image, primarily in the corners, suggesting a stylized network or digital theme.

National Digital Inclusion Network

The National Digital Inclusion Network

A wide range of different types of organisations have been welcomed into the network, including libraries, NHS services, small and large charities, and more.

Each Network member is different, and we bring together hubs at regular meetups to share experience and advice.



Our Network Map

You can find existing members of the Network on our [map](#).

The map also shows services available at each hub including:

- Access to the National Databank
- Digital skills sessions



Training and Meet Ups



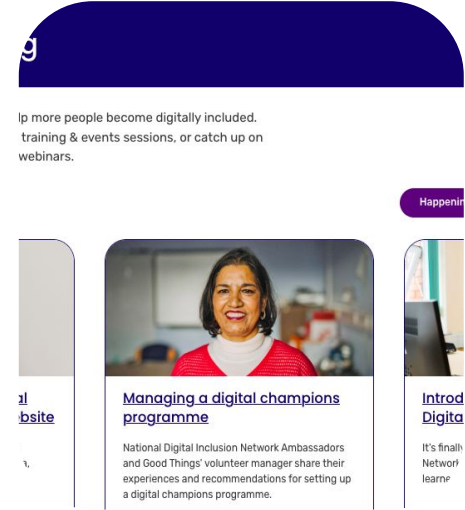
Avoiding Scams and Keeping Safe Online for Digital Champions

**21st January
12 pm**



Good Practice in Digital Inclusion

**6th February
12 pm**



Upcoming Events

National Databank

Introducing the National Databank

Like a foodbank but for mobile data, the National Databank provides **free mobile SIM cards** to help digitally excluded people get connected.

There are over **2000 Databank hubs** across the UK, but more are needed to ensure everyone can access data locally.

Could your organisation sign up as a Databank hub and help distribute data?



Eligibility criteria

Data can be gifted by organisations to people that they support who are:

- 18+ years old
- From a low income household
- Have no access or insufficient access to the internet



How the National Databank works

O2	25GB data, free calls and texts for 30 days (can be issued for 1 - 12 months)
Vodafone	40GB data, free calls and texts for 30 days (renews automatically for 6 months)
Three	24GB data (only), one off provision

How the National Databank works

- 1** - Organisation joins the [National Digital Inclusion Network](#) and applies for **Databank** access
- 2** - Invitation to **introduction session**, 2 month stock of **SIMs** delivered to organisation, and user account created on **Databank website**
- 3** - Staff members identify data recipients and **gift data**
- 4** - At the time of gifting the data, staff members log in to the Databank website and **record**



“Since accessing the Databank... it’s been a like a weight’s been lifted”

“Every little bit of data helps to keep me well – and feel more connected to the outside world”

The logo for National Device Bank features a solid orange background. In the top right and bottom left corners, there are decorative elements consisting of several thick, curved yellow lines that sweep across the frame. Centered in the middle of the orange field is the text "National Device Bank" in a bold, white, sans-serif font.

National Device Bank

The Device Bank

- The **Device Bank** aims to tackle e-waste and get refurbished devices into the hands of people that can't afford their own.
- Donated devices are **refurbished** by our partner, Reconome.
- Once a good supply of refurbished devices are available, members of the National Digital Inclusion Network can apply for these to **gift to people** they support. However we know demand is still much higher than supply.
- To stay up to date with the Device Bank, **join the National Digital Inclusion Network** and sign up for newsletters

The background is a solid purple color. In the top-right and bottom-left corners, there are decorative elements consisting of several thick, curved teal lines that sweep across the space.

Digital Skills

Learn My Way

- A **free online platform** that helps people gain basic digital skills.
- **Bite-sized topics** are suitable for beginners, and cover staying in touch, managing health online, employment and much more.
- **Resources available** to help organisations to use Learn My Way as a learning tool.
- **Explore Learn My Way** at <https://www.learnmyway.com/>



A woman in a white blazer is pointing at a laptop screen, while an older man in a light-colored shirt looks on. They are in a classroom or training room with other people visible in the background. The scene is overlaid with a blue tint.

“Learn My Way is a great resource for delivering basic digital skills in your community! Our tutors and volunteers also enjoy using Learn My Way, it helps them immensely when delivering their digital skills sessions.”

Vick – ACDA Skills Training

Julie's story

"I guess I was frightened actually," Julie said. "Because it's the fear of the unknown. I was intimidated by it all. And I felt angry that I was being left behind – not everyone can afford a laptop and wi-fi internet."

"Without the data, devices and skills support, I would have been letting the world go by. It has really given me a new lease of life and a sense of freedom. Now I'm living life on my own terms."



Stay in touch

Join the [National Digital Inclusion Network](#)

[Contact us](#) via our website

X: https://twitter.com/NDI_Network



Good Things